

PGi Sub-Processors and Subcontractors

American Teleconferencing Services Ltd. d/b/a Premiere Global Services, TalkPoint Holdings LLC and/or affiliates that act as processors (“PGi”) use certain sub-processors and subcontractors.

“Sub-processor” is a third-party personal data processor engaged by PGI who has, or potentially could have, access to or process customers’ personal data under our instructions. The type of processing operation, the volume of data, the type of personal data or if any onward transfer would depend on the nature of service and sub-processor. PGI carries out a due diligence and has adopted contractual safeguards with its sub-processors including but not limited to Standard Contractual Clauses and the requirement to implement and maintain appropriate technical and organizational measures.

The following list of sub-processors describes the nature of services that those carry out, whether it is an optional service that would only be provided where our customer so requests, the PGI service associated with and the country of processing operation.

Name of sub-processor and address	Nature of services	Services associated with	Processing location
Amazon Web Services Inc. 410 Terry Av. North Seattle, WA 98109-5210, United States	Cloud hosting services for service data at rest	Audio and web meetings, webcast and webinar events (GlobalMeet Collaboration and GlobalMeet Webcast) and online collaboration platform (iMeetCentral)	United States (all services) +India, United Kingdom, Germany and Japan (for Operator assisted audio conferencing) +India, United Kingdom, Germany, Japan, France and Singapore (for Automated audio conferencing)
ASC Services LLC (f/k/a Morningside Partners) 1304 Concourse Dr # 120, Linthicum Heights, MD 21090, United States	Transcription services provider for North America customers (upon request)	Automated audio meetings (GlobalMeet Collaboration)	United States
Compunetix Inc. 2420 Mosside Blvd # 1, Monroeville, Pennsylvania, United States	Hardware and application technical support	Operator assisted audio meetings or events (GlobalMeet Collaboration)	United States

Conference America Inc. 7079 University Ct, Montgomery, AL 36117, United States	Audio conference service provider used when network overflow	Operator assisted audio meetings or events (GlobalMeet Collaboration)	United States
Cybage Software Pvt. Ltd. Cybage Towers, Survey No. 13A/1+2+3/1, Wadgaon Sheri, Pune, Maharashtra, India	Network Monitoring, categorization, triage and escalation of problems, event management, escalation support, system reporting and record keeping	Audio and web meetings (GlobalMeet Collaboration)	India
Dura 6C, LLC d/b/a 6Connex 425 Soledad St Ste 500, San Antonio, TX, 78205-1559 United States	Managed virtual event platform (upon request)	Webcast events (GlobalMeet Webcast)	United States
FIVE9 Inc. 4000 Executive Pkwy #400, San Ramon, California, United States	Inbound customer service call processing for Support calls.	Audio and web meetings, webcast and webinar events (GlobalMeet Collaboration and GlobalMeet Webcast) and online collaboration platform (iMeetCentral)	United States and Philippines
Flatfile Inc. 1624 Market Street Suite 202 PMB 9138 Denver CO 80202, United States	File import and data onboarding software solution provider	Webcasting	United States
Vroman Systems, Inc. d/b/a Formsite 5202 Washington St, Ste 11, Downers Grove, Illinois 60515, United States	Online order forms provider	Webcasting	PO Box 218 Downers Grove, IL 60515 USA

GlobalLingo Ltd 500 North Michigan Avenue, Suite 600, Chicago, Illinois, United States	Transcription services provider for customers worldwide (upon request)	Operator assisted audio meetings and webcast events (GlobalMeet Collaboration and GlobalMeet Webcast)	Translators can be located globally in the United States, Europe and Asia Pacific depending on language selected
Hive Streaming AB Franzégatan 5, 112 51 Stockholm, Sweden	Content Delivery Network provider and customer service support (upon request)	Webcast events (GlobalMeet Webcast)	Sweden
IU GlobeLink LLC 802 S Tejon St, Colorado Springs, Colorado, United States	Simultaneous translation services provided on PGI's premises (upon request)	Operator assisted audio meetings or events (GlobalMeet Collaboration)	United States
Lightface Media Inc. 4220 SW 96TH Ave. Miami, FL 33165-5109, United States	Event production operators that may assist globally and audio visual support (upon request)	Webcast events (GlobalMeet Webcast)	United States
Peak Pro Staffing Inc 10901 W 84th Terrace, Lenexa, Kansas 66214 United States	Operator greeted entry answering line	Operator assisted audio conferencing	United States
ProInnovation Productions, LLC 9 Sand Park Rd, Ste 3, Cedar Grove, New Jersey, 07009, United States	Event production operators that may assist globally (upon request)	Webcast events (GlobalMeet Webcast)	United States

Salesforce.com Inc 1 Market St #300, San Francisco, California, United States	Global enterprise CRM system and cloud hosting services	Audio and web meetings, webcast and webinar events (GlobalMeet Collaboration and GlobalMeet Webcast) and online collaboration platform (iMeetCentral)	United States
Scribe Software Corp 150 Dow Street Suite 5 Manchester, NH 03101 United States	Integration platform provider that allows our APIs to interface with third party CRM APIs (upon request)	Webcast events (GlobalMeet Webcast)	United States
Streamlined Communications Ltd. 100 Church St. Suite 800, New York 10007, United States	In-country event production operators (upon request)	Webcast events (GlobalMeet Webcast)	Event Operators - U.S.: 260 Peach Street NW, Suite 2200 Atlanta GA -U.K.:100 Pall Mall St James London SW1Y 5NQ -Singapore: 1 Raffles Place Tower 2, #20-61 Singapore 048616 -Hong Kong: 15/F, 100 QRC Queens Road Central, Hong Kong -Japan: Hoshino Building 3F, 8-11-10, Nishi- Shinjuku, Shinjuku-ku, Tokyo, 160-0023 -Australia: 2 Park Street Citigroup Building Level 13, Sydney 2000 NSW Australia
The Telemarketing Company Ltd 26 & 27 Regency Square, Brighton BN1 2FH, United Kingdom	Event production operators that may assist globally (upon request)	Webcast events (GlobalMeet Webcast)	United Kingdom
Schaaf Media Group, Inc. d/b/a TScribe 2675 Forest St, Denver, CO, 80207-3245 United States	Transcription services (upon request)	Webcast events (GlobalMeet Webcast)	United States

VideoKen Inc. 157 Broadmead Street Princeton, NJ 08540 United States	Indices generator provider from the audio and video streams (upon request)	Webcast events (GlobalMeet Webcast)	United States
VIQ Solutions d/b/a Net Transcripts 3707 North 7th Street Suite 320, Phoenix, Arizona, United States	Transcription services provider for customers (upon request)	Operator assisted audio meetings or events (GlobalMeet Collaboration)	United States
Vonage Business Inc. 23 Main Street, Hoomdel, New Jersey, United States	Inbound customer service call processing for Support calls.	Audio and web meetings, webcast and webinar events (GlobalMeet Collaboration and GlobalMeet Webcast) and online collaboration platform (iMeetCentral)	United States
Workfront Inc. 3301 N Thanksgiving Way #100, Lehi, UT 84043, United States	Online proofing features provider	Online collaboration platform (iMeet Central)	United States
Zendesk Inc. 1019 Market St, San Francisco, CA 94103, United States	Chat and email service provider	Online collaboration platform (iMeet Central)	United States

“Subcontractors” are third parties that do not have access or are not instructed by PGI to process customers’ personal data but that PGI uses as subcontractors to assist in operations necessary to provide our services. The following also comprises the list of data centers where data is stored.

Name of subcontractor	Nature of services	Services associated with	Entity Country
Data 102 LLC	Data center provider for service data at rest	Audio and Web Conferencing	102 South Tejon, Colorado Springs, Colorado, United States
Digital Realty Inc.	Data center provider for service data at rest (primary data center)	Webcasting	New York, NY 10011, United States
Sirius Computer Solutions, Inc.	Data center provider for service data at rest (warm failover with back-up copies)	Webcasting	Elk Grove Village, IL 60007, United States

In addition to third parties, the following PGI affiliates may be engaged as sub-processors where PGI is acting as a data processor in countries that from a European perspective will be part of the EEA, countries deemed adequate by the EU Commission or “third” countries. The functions that these sub-processor affiliates may supply vary depending on the geography where customer requires services, the PGI service associated with and the type of support needed and when required. The functions will also determine the volume of data, the type of processing operation or the category of personal data processed, those functions can be: provision of customer support, technical operations such as preventing or addressing technical or service problems within the systems or network, provision of operator assisted services, events production management and product and technical support in general and account management.

Name of Affiliate	Address	Functional area
TalkPoint Holdings LLC	100 William Street, Suite 800 New York 10038, United States	Webcasting services all functions
American Teleconferencing Services Ltd. d/b/a Premiere Global Services	2475 Northwinds Pkwy, Suite 200 Alpharetta, GA 30009 United States	All functions
Premiere Conferencing (Canada) Limited	3250 Bloor Street West East Tower, Suite 600, Toronto, Ontario Canada M8X 2X9	Care support (incl event production managers), Technical Operations and account management
Premiere Conferencing Gmbh	60322 Frankfurt am Main, An der Welle 4, Germany	Account management
Premiere Conferencing (Ireland) Ltd.	Unit E West Cork Technology Park, Co. Cork, Ireland	Care (incl event production managers), Technical Operations, and account management
Premiere Conferencing (UK) Ltd.	Vectra House, 36 Paradise Road, Richmond, Surrey, TW9 1SE, United Kingdom	Event production managers and account management
Premiere Conferencing Pte Ltd.	50 Raffles Place, #32-01 Singapore Land Tower, Singapore 048623	Event Production managers
Premiere Conferencing (Malaysia) Sdn. Bhd	Level 7, Menara Milenium, Jalan Damanlela, Pusat Bandar Damansara, Damansara Heights, 50490 Kuala Lumpur, Malaysia	Care including Event Production managers and technical operations